

## East Island Reserve Hotel Etiquette

**Failure to respect our policies and procedures may result in your dismissal from the property without refund and/or you may incur additional charges.**

### Quiet Hours

For the respect and courtesy of all our guests and neighbors, we ask that you adhere to **quiet hours from 10:00 p.m. to 7:00 a.m. daily.**

### Smoking

East Island Reserve Hotel is a smoke free property. A damage fee will be charged for smoking on site.

### Dogs

East Island Reserve is a dog-friendly hotel. Dogs are not permitted in the 2-Bedroom Suite. Any guest violating this policy will be asked to leave the property and a refund will not be issued.

### Miscellaneous

The **dumpster** is located to the left of the flagpole and is to be used for the disposal of all trash and recycling. The small receptacles on the front and back of the property are not designed to hold large amounts of trash so please do not use them for your household waste.



The **electrical panel** is not accessible to guests. If you need assistance, please contact 401-845-8300.

A **fire extinguisher** is located under the kitchen sink.

The **fireplace** can be operated using the remote on the mantel. Firmly push the button only once and wait for at least 30 seconds for the fire to ignite.

The **ice machine** is located on the first level of The Lodge, to the left of the stairwell. The code to access it is 1234.

TV and Audio equipment is expected to be returned to its' original state/settings upon check-out.

**Grilling and candles are not permitted on property.**

### **Check-Out Procedures**

**Check-out is at 11:00 a.m. daily.**

1. Put dirty dishes in dishwasher and start machine.
2. Place all dirty towels on bathroom floor.
3. Leave parking pass and key fob in unit.
4. Lock door behind you upon departure.

